Pursuant to the ADA Bus Operators will:

Make Bus Stop Announcements

- At major intersections.
- At destination points.
- At bus stops along the route to permit person with disabilities to be oriented to their location.
- At bus stops requested by passengers with disabilities.

Wheelchair Lift, Ramp and Securement Use

- When necessary or upon request, bus operators, will assist wheelchair passengers in the use of lift, ramp and securement systems.
- When necessary or upon request, bus operators will activate the kneeling feature.

AlternateTransportation

- Upon request will be provided to individuals with disabilities who are unable to use the bus because its lift does not work.
- Upon request will be provided to individuals who are visually impaired and have missed their bus or bus stop because ADA required bus stop announcement(s) is/are not made.

For further information, please contact us at 631.852.5200 or visit www.sct-bus.org